

#### Tuesday 8th January 2019

# Update for Electricity Cable Repairs: Titahi Bay Rd

Wellington Electricity is your local lines company, responsible for operating the electricity network in the Wellington region.

### What's Been Happening?

Our field crews have been working to locate the source of a fault impacting one of the major power cables supplying the Titahi Bay area. The process has been challenging, involving digging at a number of locations along a 4km stretch of cable but they have now been able to narrow down the fault location to a final 1.5km section of cable. We've brought in experts to work alongside our teams in an effort to speed up the process of finding the fault.

### What's Happening Next?

- Friday 11<sup>th</sup> January: We will be working between the Whitireia bus stop and the back of the Rebel Sport building on Titahi Bay Rd to once again narrow down the location of the fault to a 500m section of cable. Digging in preparation for this work will be starting Tuesday 8<sup>th</sup> January.
- Wednesday 16<sup>th</sup> January: We will be performing more work to pin-point the fault location along the final 500m section of cable.

## Is My Power Supply Safe?

There are two main cables which supply Titahi Bay, which means that there is a backup cable should anything happen to interrupt power on the other cable. One of those cables is supplying power to the area and we have backup power supply available to re-route power from other parts of the network to the area should there be any issues over the next few weeks.

We appreciate this work is taking some time to complete and wish to apologise for any disruption this may have caused. We are working as quickly as we safely can to find the source of this fault and remain committed to providing safe and reliable electricity to the region.

We thank everyone for their patience.

For any further detail or updates to this project, please contact us via the following:

Email: we\_customerservice@welectricity.co.nz

Phone: Howard Smith, Customer Service Manager 0-4-915 6162

